



PTO/SB/08A (10-01)

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

Sheet

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of

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Complete if Known	
Application No.	09/782,677
Filing Date	February 12, 2001
First Named Inventor	Mark C. Pace et al.
Art Unit	3711 3623
Examiner Name	Eric T. Shaffer <i>JOSEPH STONE</i>
Attorney Docket Number	19538-05784

U.S. PATENT DOCUMENTS				
Examiner Initials*	Cite No. ¹	Document No. Number – Kind Code ² (if known)	Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document

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FOREIGN PATENT DOCUMENTS				
Examiner Initials*	Cite No. ¹	Foreign Patent Document Country Code ³ – Number ⁴ Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document

OTHER REFERENCES – NON-PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published		
<i>JGS</i>	C5	Office Action dated May 23, 2002, for Application No. 09/782,616		
<i>JG</i>	C6	Office Action dated December 3, 2002, for Application No. 09/782,616		
<i>JGS</i>	C7	Office Action dated July 11, 2003, for Application No. 09/782,616		
<i>JG</i>	C8	Office Action dated December 31, 2003, for Application No. 09/782,616		

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Examiner Signature	<i>Joseph G. Shaffer</i>	Date Considered	<i>7-7-05</i>
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609.

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

Sheet 1 of 1

		Complete if Known	
Application No.	09/782,677		
Filing Date	February 12, 2001		
First Named Inventor	Mark C. Pace et al.		
Art Unit	3711 3627		
Examiner Name	Eric T. Shaffer <i>JOSEPH J. STANTON</i>		
Attorney Docket Number	19538-05784		

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document No.	Number – Kind Code ² (if known)	Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document
JCS	A13	US-5,611,730		03-18-1997	Weiss
JCS	A14	US-5,844,808		12-01-1998	Konsomo et al.
JCS	A15	US-5,006,983		04-09-1991	Wayne et al.
		US-			

FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Foreign Patent Document	Country Code ³ – Number ⁴ Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	T ⁶
JCS	B5	WO 00/41104		07-13-2000	Gaon, Yair	

OTHER REFERENCES – NON-PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T ⁶
JCS	C2	European Search Report/EP 01 30 9350.	
JCS	C3	GARWOOD G.J. et al., "Work Management System," British Telecommunications Engineering, London, GB, Vol. 10, No. 3, October 1, 1991, p. 204-210.	
JCS	C4	LESAINT D., et al., "Dynamic Workforce Scheduling For British Telecommunications PLC," Interfaces, Institute of Management Sciences, Providence, US, Vol. 30, No. 1 January 2000, p. 45-56.	

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Examiner Signature	<i>JCS</i>	Date Considered	7-7-05
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